# About us

Home in Vienna Apartments is a place where colleagues become friends and, in a way, a small family.

Our company deals with investment projects for short-term rentals in Vienna. In April 2022 we have expanded our capabilities and opened a new department "Home in Vienna", which is responsible for managing the property and *assisting our guests*.

We are considered a pretty young company with less than 10 individuals of different genders, ages, nationalities and backgrounds, who have lived in various countries and cultures over the course of their lives. It is the individuality and uniqueness of each of us that helps us understand the needs of our guests.

# Our Philosophy is simple

Home in Vienna Apartments is a place where the sincere positive emotions and comfort of our guests are our highest mission. With a true passion for what we do, we are always ready to give 110% to make your stay as enjoyable as possible.

Our philosophy is to break new ground and reinvent the hospitality industry to improve the quality of our services, drawing on our own experience in the tourism industry and the innovations of leading hotels in this field.

In times when large corporate brands are starting to swallow the world, there is a growing demand for individuality and originality, for harmony with the soul and nature and for finding a sense of home away from home. This is what we try to give you. Part of our philosophy is to make you as our guest feel like local in a new, unfamiliar place: to give you the opportunity to blend in, to become part of the surrounding community. We want to give you freedom to enjoy an environment with more space so you can relax and live every moment. This will allow you to have a special and unique experience in Vienna.

## **Our Values**

## Hospitality

Our goal is to make sure that from the very first moment you contact our team, you will experience quality service and an individual approach, even if you are thousands of kilometers away from Vienna.

## Teamwork

We believe that team relationships have a direct impact on the services provided. We make every effort to ensure that our employees feel comfortable and happy in the work environment.

#### Responsibility

We are fully responsible for the services we provide.

## Capability

We are enthusiastic and ambitious. We have the will, motivation, strength, inner core and the ability to achieve our goals.

## No limit to perfection

We are not afraid of being criticized and know that progress does not stand still, so we are always open for changes. That's why we are constantly improving our service.

#### Safety

Your safety is our everything, which is why every apartment is equipped to all standards.

Privacy

During your stay your privacy and independency are secured.

## Honesty

We are not here to make a quick buck. We work with integrity, quality and all our love for our work and all our guests.